

<p>MEETING NOTES</p> <p><b>Family Homelessness Initiative (FHI) Advisory Group</b></p> <p>Tuesday September 9, 2014, 1:30-3:30pm</p>	
<p><b>Members in Attendance:</b> Kristy Johnson, Michael Ramos, Bill Hallerman, Merina Hanson, Marty Jacobs, Laurie Lippold, Ann Levine, Lisa Wolters, Kate Speltz, Kira Zylstra, Declan Wynne, Natalie Lente, June Loveall, Laurie Olson, Debbie Stolberg, Lauren McGowan, Kollin Min, Adrienne Easter, Mark Putnam, Alex O'Reilly, Derek Wentorf</p> <p><b>Others:</b> Alise Hegle, Laurie Becker</p> <p><b>Staff:</b> Debbi Knowles, Michelle Valdez, Triina Tennelo, Bill Goldsmith</p>	<p><b>Members Absent:</b> Rizwan Rizwi</p>

#### Meeting Objectives:

- Identify challenges to FHI's vision/goals and identify strategies to overcome them
- Clarify the new vision for CEH (Informational only)
- Provide input on the proposed KC Continuum of Care Performance Targets

#### Agenda & Meeting Notes:

Welcome, Introductions, & Announcements	<ul style="list-style-type: none"> <li>• Members were welcomed and introduced themselves</li> <li>• No announcements</li> </ul>
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Working Agreements (group norms)	<p>Reviewed the working agreements (see August meeting notes) – no additions or revisions were suggested at the meeting.</p> <p><i>Clarification: what do we mean by consensus vs. vote?</i> - The intent is to operate on consensus whenever possible but will vote if necessary.</p>
FHI Challenges & Solutions	<p>The group broke in to small groups to discuss challenges to the goals (vision discussed)—and identify strategies for addressing them - <b><i>What will success look like in a year from now?</i></b></p> <p>Summary of report back to the full group:</p> <ul style="list-style-type: none"> <li>• There must be a commitment to making changes.</li> <li>• Look to proven outcomes and successes.</li> <li>• Concerned with how we get there with limited resources.</li> <li>• Ensure alignment with other funder's priorities.</li> <li>• Make sure special systems/populations aren't left out (i.e. child welfare); alignment when new initiatives or projects come up</li> <li>• Opportunity for input from providers &amp; then help with technical assistance; example of Alameda Co was that they weren't afraid of change, but that they would change and then course-correct when needed—keep momentum moving forward;</li> <li>• Need to incorporate race and social justice lens.</li> <li>• Need to also collaborate with early-learning age also, not just wait until the school age intervention;</li> <li>• Safe place to really look at and evaluate the data - see the full picture for what it is; we don't always do a good job looking honestly at the data and/or utilizing other data outside of HMIS (e.g. Healthcare for the Homeless data); give ourselves permission to</li> </ul>

use qualitative data as well as quantitative data (stories are important in showing change); be aware of data fatigue

- Tap into what's happening at the federal level
- Tap into knowledge and expertise in the community to learn about other efforts

Future Vision of CEH	<p>Mark gave an update on IAC retreat and future vision/work of CEH -</p> <p>We are in the 9th year of our 10 year plan - time to reset our strategy and communicate it.</p> <ul style="list-style-type: none"><li>• Started the process this summer with our first annual conference</li><li>• IAC retreat in August - spent day on the future vision</li><li>• Will be presenting to the IAC in October a draft "high level" strategic plan; get guidance on how to get community input after that meeting (most likely bring to each population subgroup for input)</li><li>• Goal is to have something to share with the Governing Board in January</li></ul> <p>Envision that each priority group (subpopulation) will have specific tasks/workplans that are developed.</p>
CoC Level Performance measures	<p>Bill Hallerman and Bill Goldsmith (representatives from the CEH Data &amp; Evaluation subcommittee) presented the CEH System Performance Measures. See September meeting packet materials.</p> <p>Data &amp; Evaluation subcommittee includes funders, providers, planners, and data/evaluation staff.</p> <p>Goal: Include system-level performance targets in all 2015 funding contracts.</p> <ul style="list-style-type: none"><li>• IAC "provisionally" approved the crisis response targets at their September meeting</li><li>• Looking at 3 main measures for Emergency Shelter and Transitional Housing (exits to permanent, returns to homelessness within 24 months, length of time persons remain homeless)</li><li>• Looking at all populations and by type of intervention/program model</li><li>• Set separate targets for different populations</li><li>• Specific communications on the 2015 contracts will come from contract monitors and shared with agencies.</li></ul> <p><b>ACTION:</b> The Data &amp; Evaluation Subcommittee is requesting input on the family system targets.</p> <p>Group discussion/feedback:</p> <ul style="list-style-type: none"><li>• Different approaches to meeting system goals: individual agencies meeting targets or identifying key agencies/program that would have the highest impact on moving the needle.</li><li>• Data quality is key; using it will contribute to the reliability and the identification of issues.</li><li>• Transparency of data is also key' important for providers to be able to analyze/compare data with their peers.</li><li>• Need to address necessary supports for agencies throughout this transition, including: data quality and especially improving outcomes (meeting targets). Suggest using high performing agencies to learn from; explore peer to peer support opportunities.</li></ul> <p>Triina provided a related update on Realignment: FHI is organizing Learning Circles for agencies as they are realigning. Plan to utilize this type of data to help providers understand where there, and how to learn and improve moving forward. FHI is</p>

building in tools/TA to help support agencies through these changes and performance improvement.

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Next Steps	<p>Update on CEA consultant process - goals for site visits, next steps, and timeline. See September meeting packet materials.</p> <p>To align with the consultant's process, the group will need to hold a meeting in mid-December to review the recommendations. The group was asked if they still wanted to hold their regularly scheduled November meeting; the group voted to hold a November meeting and add a December meeting focused on just the consultant recommendations.</p>
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***Revised 2014-2015 FHI Advisory Group Meeting Schedule***

Wednesday, November 12, 2014	1:30-3:30pm	Mercer View Community Center
Added: Wednesday, December 10, 2014	1:30-3:30pm	Mercer View Community Center
Wednesday, January 14, 2015	1:30-3:30pm	Mercer View Community Center
Wednesday, March 11, 2015	1:30-3:30pm	Mercer View Community Center
Wednesday, May 13, 2015	1:30-3:30pm	Mercer View Community Center
Wednesday, July 8, 2015	1:30-3:30pm	Mercer View Community Center
Wednesday, September 9, 2015	1:30-3:30pm	Mercer View Community Center